

**From:** [Joe Ryan](#)  
**To:** ["May, Theresa"](#); [Gibson, Shawna](#)  
**Subject:** RE: RBPC - Service and Support  
**Date:** Friday, February 12, 2016 10:29:01 AM

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Nice! I think for me I need to put more time into combing the results after I have submitted an image. I tend to weed pics out too quickly.

Was Sarah Burns a RBPC hit or did you know her as being associated with Tripp already?

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**From:** May, Theresa [<mailto:Theresa.May@kingcounty.gov>]  
**Sent:** Friday, February 12, 2016 7:22 AM  
**To:** Joe Ryan; 'SGibson@bellevuewa.gov'  
**Subject:** RE: RBPC - Service and Support

I'll see if I can figure out what our rate is. I'd guess I'm at about 30% with the ones I truly think are good candidates to run through the system. I do a lot of playing around with it too with images I don't necessarily think will hit. For example, I had one the other day where it was half of the guy's face and I wanted to see what I'd end up with. Or if there's a weird camera angle I'll try it out of curiosity. Jodi is getting good at it too and has had some success.

I attached a couple I got in the last week or so. The first one is from Kent. Kevin actually ran it but didn't have any luck. He's still learning and it definitely takes some practice. The second one is from Federal Way. I know a couple ran it and got the same candidate I did, but skipped over her. I was stuck on her ear looking the same (maybe this comes from my fingerprint days). I found out she had a Federal Way address and pictures on her Facebook page looked more like the bulletin picture than the booking photo did. I sent the info to Lindsey, who ended up identifying the second woman. They were Facebook friends and the second woman had almost the exact same picture posted on her page.

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**From:** Joe Ryan [<mailto:jryan@auburnwa.gov>]  
**Sent:** Thursday, February 11, 2016 8:27 AM  
**To:** 'SGibson@bellevuewa.gov'  
**Cc:** May, Theresa  
**Subject:** RE: RBPC - Service and Support

Funny you ask this is actually something I think would be helpful for all of us to have from the agencies that use it. I have attempted 63 matches and had 14 pan out. Technically the success rate (22%) is still higher than they said the average was when we bought the system. We had so much success early (all 14 of the good ones occurred more than three months ago) that I got a little spoiled I guess. How is yours?

I am guessing Theresa has even more success she is awesome with this stuff!

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**From:** [SGibson@bellevuewa.gov](#) [<mailto:SGibson@bellevuewa.gov>]  
**Sent:** Thursday, February 11, 2016 8:21 AM

**To:** Joe Ryan  
**Subject:** RE: RBPC - Service and Support

We do but we haven't been that lucky with hits. So it's hard for me to make the argument for it and we are in complete belt tightening mode.

What is your usage and success rate?

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**From:** Joe Ryan [<mailto:jryan@auburnwa.gov>]  
**Sent:** Thursday, February 11, 2016 7:48 AM  
**To:** Gibson, Shawna <[SGibson@bellevuewa.gov](mailto:SGibson@bellevuewa.gov)>  
**Subject:** RE: RBPC - Service and Support

Do you mean for 2017? I would say probably yes though we have had some lean months as far as hits go so hopefully that does not continue. As long as we get back to where were the first part of last year I think our Chief is totally on board. You have it right?

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**From:** Gibson, Shawna [<mailto:SGibson@bellevuewa.gov>]  
**Sent:** Wednesday, February 10, 2016 5:43 PM  
**To:** Joe Ryan  
**Subject:** FW: RBPC - Service and Support

Is your agency likely to purchase this?

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**From:** Johnson, Matthew [<mailto:Matthew.Johnson@SouthSound911.org>]  
**Sent:** Wednesday, February 10, 2016 4:32 PM  
**To:** Joe Ryan ([jryan@auburnwa.gov](mailto:jryan@auburnwa.gov)) <[jryan@auburnwa.gov](mailto:jryan@auburnwa.gov)>; 'May, Theresa' <[Theresa.May@kingcounty.gov](mailto:Theresa.May@kingcounty.gov)>; Zainwel, Leon ([leon.zainwel@co.snohomish.wa.us](mailto:leon.zainwel@co.snohomish.wa.us)) <[leon.zainwel@co.snohomish.wa.us](mailto:leon.zainwel@co.snohomish.wa.us)>; Gibson, Shawna <[SGibson@bellevuewa.gov](mailto:SGibson@bellevuewa.gov)>; 'David.Wood@seattle.gov'; Bautista, Elaine ([Elaine.Bautista@seattle.gov](mailto:Elaine.Bautista@seattle.gov)) <[Elaine.Bautista@seattle.gov](mailto:Elaine.Bautista@seattle.gov)>  
**Cc:** 'Miller, Karim' <[Karim.Miller@seattle.gov](mailto:Karim.Miller@seattle.gov)>; [britt.toalson@seattle.gov](mailto:britt.toalson@seattle.gov); Mears, Mark <[Mark.Mears@SouthSound911.org](mailto:Mark.Mears@SouthSound911.org)>; Berger Tony <[Tony.Berger@SouthSound911.org](mailto:Tony.Berger@SouthSound911.org)>; Oesch, Rob <[Rob.Oesch@SouthSound911.org](mailto:Rob.Oesch@SouthSound911.org)>  
**Subject:** RBPC - Service and Support

Just wanted to let you know that the software and support for your facial recognition advanced workbench has been purchased through 2016, thanks to the SPD awarded UASI grant. For budget planning purposes plan on having your department pay for support in 2017 for the workstation and software components, Ikena and Forensica GPS. The cost will be \$3,700 per workbench. We intend on having the server side support funded through other sources.

Forward on to your IT departments for awareness.

Thanks,

Matt Johnson

South Sound 911

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*"True peace is not merely the absence of tension: it is the presence of justice" MLK*

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